

SHIPPING / HANDLING

Shipping Policy

Thank you for visiting and shopping at Mt. Shasta Energy Vortex Crystals. Following are the terms and conditions that constitute our Shipping Policy.

Domestic Shipping Policy

Shipment processing time

All orders are processed within 2-3 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout.

Shipment method	Estimated delivery time	Shipment cost
USPS Priority	3-5 business days	Free
FedEx Two Days	2 business days	\$12.95
FedEx Overnight *	1-2 business days	\$24.99

* Overnight delivery is only available for orders with delivery addresses within the continental United States.

Delivery delays can occasionally occur.

Shipment to P.O. boxes or APO/FPO addresses

Mt. Shasta Energy Vortex Crystals ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

Customs, Duties and Taxes

My Website (change this) is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

Damages

My Website (change this) is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

International Shipping Policy

We currently do not ship outside the U.S.